

## Network Issues

LTLS staff members Joe Sciacca and Rita Johnson have worked many hours troubleshooting network issues in the last two months. This led to installing “sniffer” software and accumulating network diagnostic data at LTLS and at Champaign. The data was sent to the Dynix network team who analyzed the data. Two Dynix staff people came to LTLS and presented their findings on the LTLS network and the Champaign network. The LTLS network is currently able to handle the network traffic but if we go to a voice over ip or ip videoconferencing, it will not be adequate. The Champaign network is currently maxed out at many times during the day/week. Dynix believes there may be a compromised server at Champaign and they recommended that this server be rebuilt. Ben Winter, Illinois Century Network, attended this meeting and concurred that he had concerns about this same server.

## Urbana and Champaign Visits

LTLS staff attended four Urbana board meetings, met with Urbana staff here and at Urbana, attended one Champaign board meeting, and met with Champaign staff at Champaign. Various issues related to Horizon were discussed. We continue to work on some of the issues raised but many have been resolved.

## LINCPac

Although LINCPac (the web catalog) had been stable since a restoration of the software on September 13, Dynix was still concerned about the hardware and operating system of one of the main servers. On October 27 and 28, staff from Dynix came to LTLS and spent most of the night copying the web catalog configuration, swapping out new hardware, and re-installing the operating system on the problem server, as well as changing some of the configuration on the other production server. LTLS and Dynix staff (here and at Provo) worked on this project until 5:30 am. LINCPac has been stable since this date.

## LINC Policy Council

LINC Policy Council met in September and was presented with a position paper by Urbana Free Library, asking that the local holds issue be reconsidered for implementation in Horizon. LPC asked staff to determine if this was feasible with Horizon. Horizon staff said “Horizon is infinitely configurable” but there are too many itypes in our system to even consider doing this at this time. A committee has since been formed to study the itype #'s in our system.

## Two LINC Committees Formed

Two committees, the LINCPac enhancements and itype reductions committees have been formed and have had their first meetings. Both committees will review issues and make recommendations to LINC Policy Council.

## CODI Conference (Customers of Dynix Inc.)

Jan, Pat, and Nanette Wargo (Champaign Public Library) attended this annual conference in Portland, Oregon. We heard about the next version of the web catalog (4.0) due out by the first of the year, which will have many patron empowerment features, such as patrons changing the look of their screen (MyYahoo-like), subscribing to be notified if new books are purchased by favorite authors, etc. Jan and Pat attended a meeting of large consortiums and raised issues that need to be considered by Dynix in developing new software. Horizon 8.0, due out in a year, is supposedly written specifically with consortia in mind. Jan and Pat also met with Jack Blount, Dynix CEO, and other upper management staff to discuss outstanding issues related to the migration and their support mechanism.

## WebReporter

The web-based reporting tool for Horizon was released to all directors of LINC libraries in October. The tool provides over 145 reports that can be used to manage library collections, statistical reports, and technical services reports.