

Executive Director's Report For July 2009

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Mortensen Presentation Fish & Cooperation

On July 8th Joe Sciacca and I presented the Fish Philosophy of Customer Service to a group of Chinese Public Librarians. When we presented the workshop several times in the past it was much different. We scheduled this session for only 2 hours instead of the normal 4 hours and this group of librarians spoke very little English so we had a translator. The session was redesigned to meet that challenge and it ended up being a very fun and successful workshop for the librarians as well as Joe and I. In addition to Fish we also discussed cooperation for an hour and a half. We did not finish the session, as there were a lot of questions about this topic. We were excited about the high level of interest in cooperation.



ALA

The annual American Library Association meeting was held in Chicago in mid July. This was the first time for a long time that the meeting was after the beginning of a new fiscal year. It will be problematic for us as the FY 2010 conference will also be the same fiscal year. The conference was well attended and the programs that I attended were excellent. An entire report of the conference by the staff is featured on the LTLS web site from mid July to mid August.

OCLC America's Regional Council

During ALA the first gathering for the delegates to the OCLC Global Council from the America's was held. It was an informal meeting and dinner gathering to discuss how to move forward with the regional structure of OCLC Global Council. Approximately 50 people were in attendance either on site or via conference call. This will be the method used for meetings more and more.

ILSDO

The 2nd of a two-day meeting of the Illinois Library System Directors was held on July 1st. The general topics included budget for FY 2010, system standards and other shared discussion topics.